

Training Qualifications UK (TQUK) Level 3 Award in Graduated Response (RQF)

This qualification has been developed by TQUK in association with HZL to meet a requirement for a Graduated Response (GRO) to Aggression and Conflict in Permissive, Non-Permissive and High Risk Environments incorporating personal safety for individuals, groups and lone workers.

The qualification is suitable for delivery to a wide range of sectors and is of particular benefit to those delivering personal safety training and customer facing roles.

Entry requirements:

In order to complete this qualification candidates must:

- Be 18 years of age or above
- Have a minimum of Level 2 in Literacy and Numeracy (or equivalent) and **must** be in employment in a role where there is a requirement for competence in Graduated Response which is supported by other appropriate training.

Delivery & assessment methods:

This qualification has a minimum of 40 guided learning hours and is delivered over 3 days of classroom based training and will also include some self study.

This qualification is assessed through activities which will include observation of practical demonstration, written assignment, question and answer sessions and a written question answer paper.

All learning outcomes must be met to achieve a Pass - there is no grading.

Course content:

The qualification has been developed to meet a requirement for a Graduated Response (GRO) to Aggression and Conflict in Permissive, Non-Permissive and High Risk Environments. The qualification is also suitable for delivery to a wide range of sectors and is of particular benefit to those delivering Personal Safety Training (PST) and customer facing roles.

Units covered:

- Unit 1: Foundations of Graduated Response
- Unit 2: The 5 Pillars of Graduated Response (S.P.A.C.E)
- Unit 3: The 4 Escalations of Self Protection of Graduated Response

What next?

Candidates successfully completing this qualification may wish to progress to further qualifications, such as:

- Level 3 Award in the Delivery of Conflict Management Training (RQF)
- Level 3 Award for Deliverers of Physical Intervention within the Private Security Industry (RQF)

Course location, timings and cost:

Time:

Cost: £400+ VAT (£480) per delegate